Terms and conditions continued…

Instruments

Purchasing an instrument – We suggest you do not purchase an instrument until the tutor confirms lessons are about to commence. Your child's tutor will have informed views about the size, price and reliability of instruments.

Instrument Hire – We offer a range of the most common instruments which are suitable for beginners. Instruments are offered for hire subject to availability and normally only for the first year of tuition. (we do not hire guitars, drums or keyboards)

Instrument hire is subject to the following terms & conditions:

i. Before the hire of an instrument can be commenced an Application Form with the details of the instrument required, or Instrumental Hire Form needs to be fully completed.
ii. The hire of instruments is available to any pupil of a Telford & Wrekin school who has lessons with the Telford & Wrekin Music Service (subject to availability)
iii. Instruments requested will be delivered via the pupil's music tutor as soon as is practicable.
iv. The hirer is responsible for the safe keeping of the instrument.
v. The hirer is responsible for the maintenance of the instrument and to pay for all repairs deemed necessary by TWM. The hirer will contact TWM immediately in the event of damage to the Instrument.
vi. The hirer is responsible for the insurance of the instrument. It is essential the instrument is insured either via house contents insurance or by specialist instrument brokers.
vii. The hirer will pay the cost of replacement in the event of loss or irreparable damage.
viii. If in instrument hired from us is lost or stolen, you must notify TWM in writing. If the instrument is stolen then a Crime Number must be provided. Instruments will not be replaced.
ix. If an instrument needs to be returned we need to be informed in writing. If lessons have stopped and the instrument not returned then you will continue to be charged for Instrumental Hire.
x. Instruments must be returned immediately to the instrumental instructor under the following circumstances: Lessons are stopped, a pupil leaves school or moves to a school outside of T&W, the instrumental instructor or TWM requires the instrument to be returned, the instrument is damaged.
xi. Rests, replacement reeds and strings and other accessories and expendables are not included in the hire fee.
xii. Instruments from TWM remain the property of the service and ownership cannot be sold or transferred by the hirer.
xiii. Only the child/young person nominated by the hirer on the application form can play the instrument.
xiv. Instrument cases must never be opened in transit.
xv. Fees: Current Instrumental Hire fees can be found on our website or by contacting the TWM office.
xvi. Instrument Hire fees are payable either annually in advance or monthly by direct debit.
xvii. An annual price review will take place in April each year.

Telford & Wrekin Music Service reserves the right to amend any of the above Terms and Conditions.

Please keep TWM advised of any changes to your contact details.

If you require any further information, please visit our website or contact the Telford & Wrekin Music Service team.

Telford & Wrekin Music Service
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